

RED HILL C. of E. PRIMARY SCHOOL

Midhurst Close, Worcester WR5 2HX

Telephone: 01905 352524

Email: office@redhill.worcs.sch.uk

Website: <http://www.redhillprimaryschool.co.uk/>

Headteacher: Jolanda Simmonds

Deputy Headteacher: Sarah Price



Friendship Love Respect Responsibility Perseverance Hope

At Red Hill C of E Primary School, we look to Jesus as our example in our aspirations for Excellence and Enjoyment in all that we do. We believe that Everyone is unique and Everything is celebrated. God created you to be amazing (Ephesians 2:10)

23 June 2023

Dear Parents / Carers

RE: RAP Bookings for September 2023 onwards

Firstly, I would like to start to thank you for your co-operation with the system we have operated over the last half term to try and improve the service we offer for RAP as a whole. We have listened to your feedback and have taken things further in order to move forward in a positive way. **This letter is only going out to existing RAP users plus anybody who has registered on our waiting list.** We hope that the changes you read about below will improve the RAP service on offer and reduce our waiting list to zero (that is our sincere hope and intention).

In summary the follow changes / offer to RAP will be implemented from September 2023

- RAP breakfast club will be open as normal 5 days per week Monday to Friday from 07:40
- The cost of breakfast club will increase to £5.00. Breakfast will be available daily to include, cereals, toast and fruit
- RAP After School Club between Monday and Thursday will have 2 timing options available – a 1 hour slot costing £5.00 and a 2 hour slot costing £9.00 (a prompt collection at the end of your time slot is required so you do not incur late pick up fees)
- RAP After School Club will operate Monday to Thursday from 15:25 to 17:25 – cost £9.00
- RAP After School Club will operate on a Friday for 1 hour only until 16:25 – cost £5.00
- Late pick up fees for all sessions will be charged at £30.00 per session
- We have increased staffing and the number of places available per session. There will now be 60 places available per session (both morning and afternoons)
- Bookings will be made via the clubs module of Parent Pay. This is an easier booking system and stipulates to Parents / Carers how many sessions are available to book. We hope that this visual balance of places left will reassure you not to panic buy sessions if there are plenty available.
- If you pay using a childcare voucher scheme, you **MUST book sessions** using the options in Parent Pay which state this. Please then email rap@redhill.worcs.sch.uk once you have made payment through your relevant provider so we can allocate the payments to your account accordingly in Parent Pay on your behalf.
- If you pay direct, you will be asked to make payment at the time of booking within Parent Pay. There will be no option to book sessions and pay later; payment must be made at the time of booking.
- The cut off for bookings is 12 noon the day before
- This cut off allows for full flexibility on your part. You do not need to commit to a weekly 2 hour session on a Monday for 1 hour for example, you may just need this one week and then again in 3 weeks time. However, there will be people who require regular slots and you can book these accordingly.
- You can book a half term in advance if you are able to pay for all your sessions in one go, alternatively, you may wish to book sessions weekly, fortnightly or monthly to fit in with your own financial planning. (The balance remaining of sessions will give you confidence if you have not booked that there are sessions still available – although these cannot be guaranteed and are allocated on a first come first served basis, it should give you an idea of availability and therefore confidence on when to book)

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- A more substantial snack will be provided for children who attend the 2 hour session of RAP After school
- If you wish your child to attend an after school club, and then attend RAP for the final hour, you need to book a 2 hour RAP slot and not a 1 hour RAP slot.
- If you wish to book a 1 hour after school RAP slot, no food will be provided but your child is welcome to bring a healthy snack with them as per the current arrangements.
- Please note that in Parent Pay, there is a booking for Fridays only, separate to other days. This is because there is only 1 time offering of 1 hour on this day. We do not want to give you the option to book and pay for 2 hours on this day when it is not available to do so in reality. There are still the 2 options (Childcare payments or standard booking) for a Friday and you should select the option relevant to you on this day like with Monday to Thursday bookings.
- We are giving our current school RAP users and waiting list the first opportunity to book sessions for September over the next few weeks. Once this exercise is underway, in September, we will open up bookings to our incoming Reception children who have expressed an interest in RAP and or have a sibling already using the service.

I hope that you find the revised offering favourable and that this booking system, along with the increased number of places available each day, 2 time slot options for after school, introduction of a Friday after school, introduction of breakfast and a more substantial snack at RAP is meeting your requirements as Parents / Carers of our school.

As ever, we welcome your feedback which should be directed to rap@redhill.worcs.sch.uk. We have learnt a lot over the past few weeks and certainly hope that what is on offer from September will address the feedback we have had to date.

Please now log into Parent Pay and start making your bookings for September when you are ready to do so. Remember, as long as there are places available, you can book right up to the day before by 12 noon. If you log in and cannot see the Childcare voucher option and normally pay using vouchers, stop, email rap@redhill.worcs.sch.uk so this can be rectified. We will let you know once this has taken place so you can then book correctly.

Yours sincerely

A handwritten signature in black ink, appearing to read 'D Sparkes'.

Mr D Sparkes

Business Manager