RED HILL C of E PRIMARY SCHOOL

Midhurst Close, Worcester WR5 2HX

Telephone: 01905 352524

Email: office@redhill.worcs.sch.uk

Website: http://www.redhillprimaryschool.co.uk/

Headteacher: Jolanda Simmonds Deputy Headteacher: Sarah Price School Business Manager: Daniel Sparkes



26 January 2024

Dear Parents / Carers of RAP

The purpose of this letter is to inform you for 2 things. Firstly, to confirm that Friday sessions will cease at February half term. This option will be removed from Parent Pay to prevent any future bookings. This has previously been communicated but will ensure complete transparency.

Secondly, the Governing Body recently approved a change to our RAP charging structure in relation to those families who have sent children to RAP but without a booking being in place on Parent Pay. For any child that turns up to RAP without a prior booking; a fee of twice the session cost will be incurred. (EG if the original price would have been £9.00 then the charge for the session will be £18.00). We have a number of children turning up to RAP without a booking which is not acceptable. We have a finite number of places available to comply with insurance and staff to children's ratios. If there are no slots on Parent Pay available to book, this means the session is full. Similarly, if one child has a booking and a sibling does not, this means that only one child has a place. It is important for you to decide if you require just one child to attend or because there is no room for both children, if neither should attend? Sending a second child without a booking is not acceptable. It is this type of scenario that will incur the additional administration fee of double the standard fee as there is a lot of additional work associated with processing this.

Many thanks for your understanding and support with this. Please use the information Parent Pay is giving you. Do contact the school using rap@redhill.worcs.sch.uk if you have any questions of issues regarding this, or, moving forward that may arise can support you with to prevent any unnecessary costs being incurred.

Yours sincerely

Mr D Sparkes

Business Manager







